

Message Text

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12
ORIGIN SY-05

INFO OCT-01 EUR-12 ISO-00 /018 R

DRAFTED BY A/SY/T: JFPERDEW:MB
APPROVED BY A/SY/T: DGFISCHER, CHIEF
DESIRED DISTRIBUTION
EUR - BARBARA MILLER

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R 202104Z OCT 75
FM SECSTATE WASHDC
TO AMEMBASSY STOCKHOLM
INFO AMCONSUL FRANKFURT

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E.O. 11652: N/A

TAGS: ASEC

SUBJECT: WALK THROUGH METAL DETECTOR

REF: STOCKHOLM 5262

STOCKHOLM FOR RSO FROM SY/T, FRANKFURT FOR RTC AND RSS

1. OIC/RTC ADVICE TO RSO CORRECT. RTC FRANKFURT NOW
HOLDING INOPERATIVE WALK THROUGH METAL DETECTOR INTENDED
FOR EMBASSY STOCKHOLM.

2. SY/T EXPERIENCING EXTREME DIFFICULTY IN GETTING ENGINE-
ERING INFORMATION AND REPLACEMENT PARTS FOR THESE METAL
DETECTORS. COMPANY CLAIMS PROPRIETARY INFORMATION PREVENTS
THEM FROM DIVULGING TECHNICAL DETAILS ON OPERATION OF THE
SYSTEM. WITHOUT THIS INFORMATION, ENGINEERS IN SY/T AND
OVERSEAS ARE NOT ABLE TO REPAIR DEFECTIVE UNITS.

3. PLEASE BE ASSURED THAT SY/T IS DOING EVERYTHING IT CAN
TO RECTIFY THIS SITUATION. TSOS HAVE ALREADY VISITED MANU-
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FACTURING COMPANY ON SEVERAL OCCASIONS AND INTEND TO RETURN

TO LEARN MORE ABOUT THE SYSTEMS. AT THE PRESENT TIME, HOWEVER, WE HAVE INSUFFICIENT INFORMATION TO GET THESE UNITS TO WORK.

4. SY/T WILL GET THE NEEDED INFORMATION AND REPLACEMENT PARTS TO THE FIELD AS SOON AS THEY ARE AVAILABLE HERE. WE HOPE TO ACCOMPLISH THIS WITHIN NEXT SEVERAL WEEKS. RTC MUST TEST THE SYSTEM IN ITS LABORATORY TO INSURE PROPER OPERATION BEFORE SHIPPING TO STOCKHOLM. AS SOON AS UNIT TESTED, STOCKHOLM DETECTOR WILL BE INSTALLED.

5. WHILE WE APPRECIATE URGENCY OF YOUR PROBLEM, WE REQUEST YOUR PATIENCE. INGERSOLL

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Message Attributes

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Margaret P. Grafeld
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TAGS: ASEC
To: STOCKHOLM
Type: TE
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